

COVID- 19

Covid Safe Plan

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Social Distancing Guidelines

- Therapists and visitors are to remain 1.5m apart following the clear floor and door decals that are in place
- ONE therapist and ONE client in the reception area at any one time
- ONE therapist and ONE client in a treatment room at any one time
- MAXIMUM 10 people at the Skin Clinic at any one time
- MAXIMUM 4 people at the Brow Clinic at any one time
- Clients are to come to their appointment alone, no guest or children are allowed to attend their appointment with them
- No use of lounge chairs, clients must wait outside after checking in for their appointment
- Meal breaks are staggered
- Checking out of clients is staggered

Infection Control and Hygiene Practices

- Upon attending the clinic clients are to use the hand sanitiser provided
- Disposable bedding is used for each client and disposed of following their treatment
- Therapists are to wash hands with anti-bacterial soap after each client
- Therapists are to wear face masks and gloves for each client. Gloves are to be disposed of following each treatment, masks can be reused through several treatments providing it wasn't removed or touched by the therapist
- Reusable, metal implements are disinfected and sterilised in the autoclave after each use
- Disposable implements are used for each client and disposed of following treatment
- Allowing 5-10 mins between clients to disinfect areas. Touch points are disinfected with hospital grade disinfectant following each client e.g door handles, light switches, benches, reception desk, ipad, eftpos machine, machines, product bottles used, taps
- Clients are to place belongings on the floor, they are not to use the benches or baskets
- Clear social distancing and hygiene stickers on doors, floors and reception areas
- No testers are to be used
- No product nozzles or dispensers are to touch a clients face or body

COVID-19 Policies and Procedures

- Clients are to fill in a Covid-19 waiver form that lists their details and current state of health, along with their usual consent form
- Temperature of staff and clients to be taken upon arrival, client temperatures are to be recorded in their Covid-19 waiver form, 38 and above is classified as a high temperature and will not be allowed to remain in the salon
- Therapists have read through and signed off COVID SAFE plan
- All therapists have completed the Covid-19 Infection Control Course
- Clients and Therapists are not to attend the clinic if they have been travelling with 14 days, if they have been in contact with a known case, if they have cold or flu symptoms
- Therapists are to have a flu shot
- Staff Uniforms are to be washed in high temperatures following each shift
- All reusable towels and gowns are to be washed in high temperatures following each treatment
- Bookings are compulsory

Client Information

- Clients are to fill in a Covid-19 waiver form EACH visit dated and signed. This is to ensure there is no potential spread of illness in the clinic and if there is a potential outbreak clients can be notified
- Client forms are confidential and private
- Clients must adhere to the strict COVID SAFE procedures when visiting the clinic